



Cayman Islands
Government

eGOV

Trouble signing into eServices account?

If your question is related to signing into your eServices account, or managing your eServices account profile, we will respond to you as soon as possible. We aim to respond to all enquires on the same business day, or the next business day for enquiries received after 4pm.

In the interim, if you are having trouble signing in to a Cayman Islands Government system with your eServices username and password, you may wish to try [recovering your username](#) or [resetting your password](#). Note that if you do not have access to the e-mail address associated with your eServices account, it is not possible to reinstate access to your account, and you should register a new eServices account from the [Sign In](#) page.

You may also wish to refer to FAQs located at <https://www.login.egov.ky/faq> or the [user manual](#).

Question about an online service?

For support matters related to a specific online service, please address your enquiry directly to the line-of-business helpdesk as follows:

Company Search (COS)	cigenreg@gov.ky	+1 (345) 946-7922
Customs Online (COLS)	CBC.OnlineSupport@gov.ky	+1 (345) 649-4579
Immigration Online (IOL)	IMM_IS@gov.ky	+1 (345) 945-9672
JobsCayman	JobsCaymanhelp@gov.ky	+1 (345) 945-9672
Police Clearance Certificates	rcipcro@rcips.ky	+1 (345) 649-4924
Register of Interests	roi@standardsinpubliclifecommission.ky	+1 (345) 244-3685
Scholarship Applications	scholarships@gov.ky	+1 (345) 244-2482
Vehicle and Drivers' Licencing (DVDL)	DVDL.Helpdesk@gov.ky	+1 (345) 945-8344 Option 1